



"THE  
ORIGINAL"

**Philadelphia®**  
**WATER ICE**



# **Freezer Info Sheet**

## **(Digital Temperature Control)**

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## Overview

The HB-14HCD-PWI flat-top display freezer features interior LED lighting, heat reflective glass-sliding lids, manual defrost and a digital temperature gauge.

It includes a drain and plug, casters, cord and plug, has a white painted steel exterior and a white painted galvanized steel interior.

It includes a full-color Philadelphia Water Ice front panel wrap to attract customers and maximize sales.

It features a wide-ranging internal thermostat with temperature adjustable from  $-10^{\circ}\text{F}$  to  $+40^{\circ}\text{F}$ .



## Freezer Operation

### How do I turn the freezer on/off?

To turn the freezer on or off, press and hold the power button:



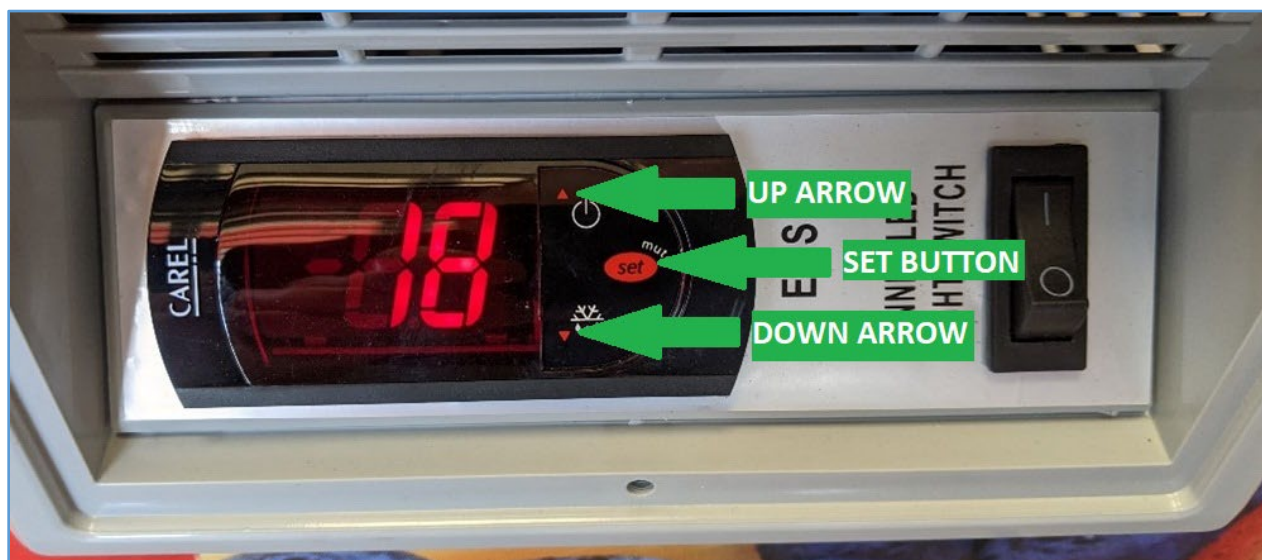


### How do I know what the temperature is inside the freezer?

The red number displayed on the freezer is not necessarily the actual temperature inside the freezer. It is only the level that the freezer is “set” to. **To know the current temperature inside the freezer, you must place your own thermometer inside the actual freezer. Do not rely on the red number displayed on the digital thermostat.** The best place to put your thermometer is on the shelf inside the freezer.

### How do I change the temperature?

On the front of the freezer, in the bottom right corner, you will see the thermostat. To access the buttons, remove the clear plastic cover using a screwdriver. To change the temperature, press and hold the red Set button for 3 seconds, and the number will start blinking. To set it to a different temperature, use the up and down arrows, then press the Set button once you have your desired temperature. **The red number that is currently shown is only the level the freezer is “set” to – not necessarily the actual temperature inside the freezer.**



### What temperature should I set it to?

TEMPERATURE	SCENARIO
+18 °F	For high volume stores. This is the ideal temperature for scooping water ice.
+13 °F	For low volume stores.
0 °F	Store at 0° or colder for long-term storage of water ice. Shelf-life is 1 year.

What is this switch?



This switch turns the internal **light** on/off. It does **NOT** turn the machine on/off!

## Frequently Asked Questions

Do you have any tips for scooping water ice?

Keep the tub level and flat when scooping. Do not dig holes. We recommend using a #12 or #16 mechanical scooper for dipping.

How many 2.5 gallon tubs of water ice does the freezer hold?

16 tubs. 7 on the bottom and 9 on top.

What are the physical specifications of the freezer?

Size (L x D x H): 51.75" x 27.375" x 32.625"

Shipping Weight: 188 lbs.

What are the electrical specifications of the freezer?

Voltage Frequency: AC 115V/1PH/60Hz

Rated Power: 210W

Running Current Input: 2.0A

Can I use an extension cord with my freezer?

Do NOT use an extension cord with this freezer. The freezer needs its own dedicated electric line.

What type of refrigerant does the freezer use?

R290

Where is the dip well?

The freezer does not include a dip well. Please contact the manufacturer if you are interested in ordering one. Their phone number can be found on the sticker on the back of the freezer.

Who should I contact for issues or repairs?

Please call Excellence Industries directly at 813-870-0340. Before contacting them, please have your freezer's model number and serial number ready. These numbers can be found on the sticker on the back of your freezer.

How do I contact Philadelphia Water Ice?

We are located at 8354 State Rd, Philadelphia, PA 19136. You can reach us by phone at 215-533-0400 or Toll Free at 888-SELL-ICE. You can also e-mail us at [info@philawaterice.com](mailto:info@philawaterice.com) or visit our website at [www.philawaterice.com](http://www.philawaterice.com).