



**"THE ORIGINAL"**

# **Philadelphia<sup>®</sup>** **WATER ICE**



**Freezer Info Sheet**  
**(Digital Temperature Control)**

## Table of Contents

### [Overview](#)

### [Frequently Asked Questions](#)

[How do I turn the freezer on/off?](#)

[How do I change the temperature?](#)

[What temperature should I set it to?](#)

[How do I know what temperature it is inside the freezer?](#)

[What is this switch?](#)

[Do you have any tips for scooping water ice?](#)

[How many 2.5 gallon tubs of water ice does the freezer hold?](#)

[What are the physical specifications of the freezer?](#)

[What are the electrical specifications of the freezer?](#)

[Can I use an extension cord with my freezer?](#)

[What type of refrigerant does the freezer use?](#)

[Where is the dip well?](#)

[Who should I contact for issues or repairs?](#)

[How do I contact Philadelphia Water Ice?](#)

## Overview

The HB-14HCD-PWI flat-top display freezer features interior LED lighting, heat reflective glass-sliding lids, manual defrost and a digital temperature gauge.

It includes a drain and plug, casters, cord and plug, has a white painted steel exterior and a white painted galvanized steel interior.

It includes a full-color Philadelphia Water Ice front panel wrap to attract customers and maximize sales.

It features a wide-ranging internal thermostat with temperature adjustable from  $-10^{\circ}\text{F}$  to  $+40^{\circ}\text{F}$ .



## Frequently Asked Questions

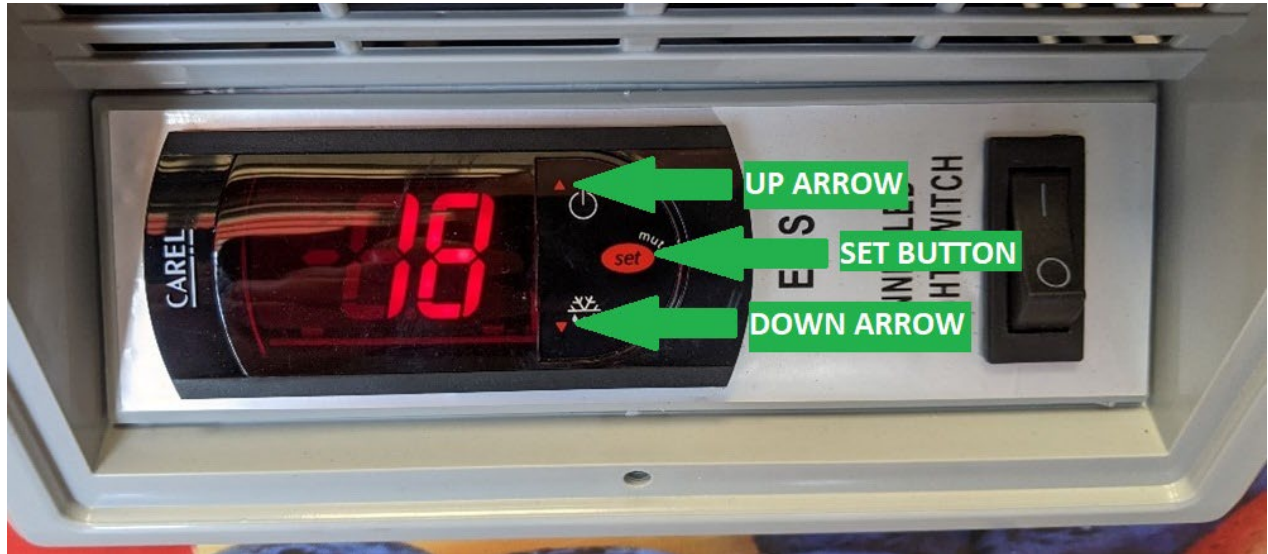
How do I turn the freezer on/off?

To turn the freezer on or off, press and hold the power button:



### How do I change the temperature?

On the front of the freezer, in the bottom right corner, you will see the thermostat. To access the buttons, remove the clear plastic cover using a screwdriver. To change the temperature, press and hold the red Set button for 3 seconds, and the set temperature number will start blinking. To set it to a different temperature, use the up and down arrows, then press the Set button once you have your desired temperature.



### What temperature should I set it to?

**+18° F** For high volume stores. This is the ideal temperature for scooping water ice.

**+13° F** For low volume stores.

**0° F** Store at 0° F or colder for long-term storage of water ice. Shelf-life is 1 year.

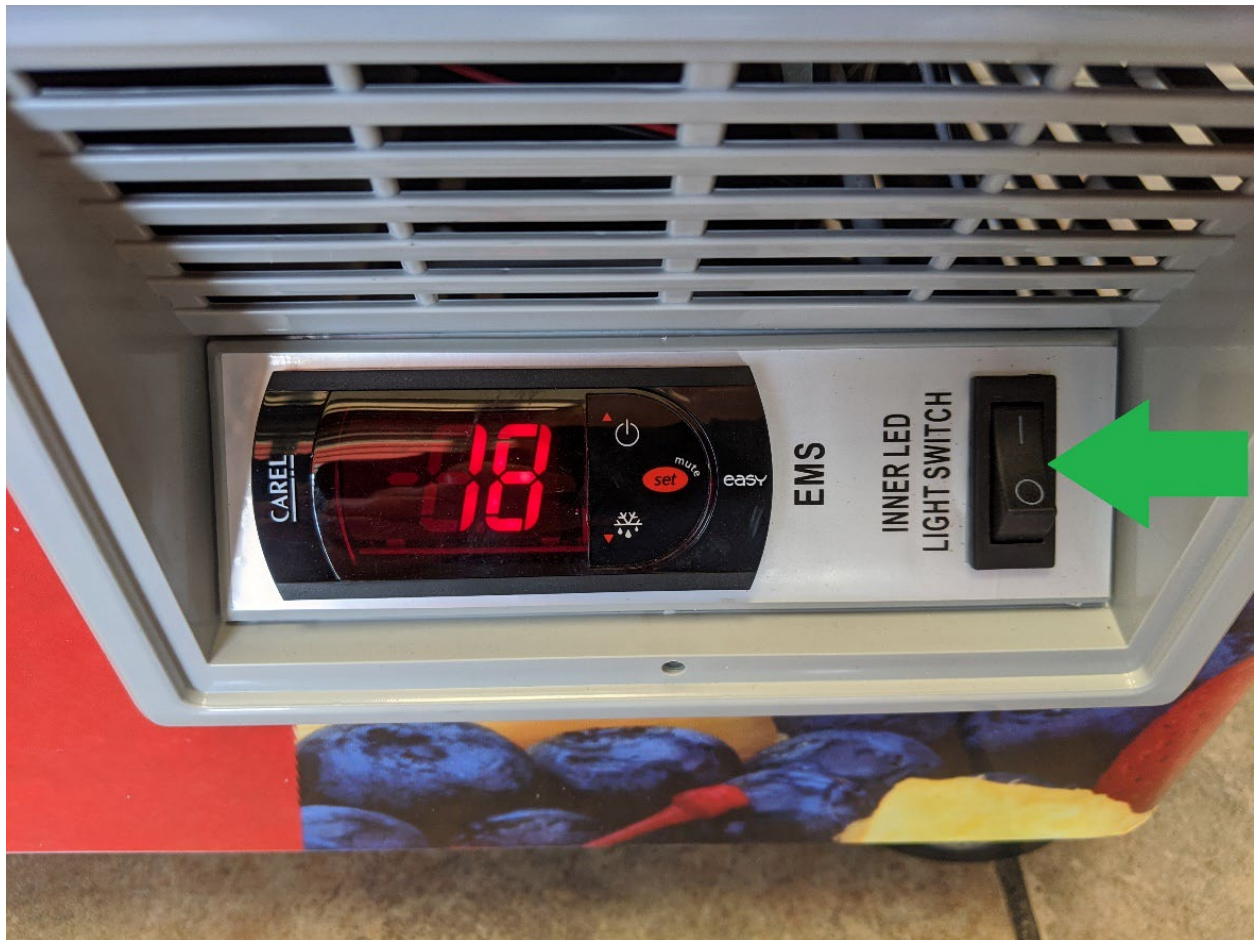
How do I know what temperature it is inside the freezer?

The current temperature inside the freezer is displayed on the screen:



We recommend that you place a thermometer (sold separately) inside the freezer, approximately 10 cm below the freeze line.

What is this switch?



This switch turns the internal **light** on/off. It does **NOT** turn the machine on/off!

Do you have any tips for scooping water ice?

Keep the tub level and flat when scooping. Do not dig holes. We recommend using a #12 or #16 mechanical scooper for dipping.

How many 2.5 gallon tubs of water ice does the freezer hold?

16 tubs. 7 on the bottom and 9 on top.

What are the physical specifications of the freezer?

Size (L x D x H): 51.75" x 27.375" x 32.625"

Shipping Weight: 188 lbs.

### What are the electrical specifications of the freezer?

Voltage Frequency: AC 115V/1PH/60Hz

Rated Power: 210W

Running Current Input: 2.0A

### Can I use an extension cord with my freezer?

Do NOT use an extension cord with this freezer. The freezer needs its own dedicated electric line.

### What type of refrigerant does the freezer use?

R290

### Where is the dip well?

The freezer does not include a dip well. Please contact the manufacturer if you are interested in ordering one. Their phone number can be found on the sticker on the back of the freezer.

### Who should I contact for issues or repairs?

Please call Excellence Industries directly at 813-870-0340. Before contacting them, please have your freezer's model number and serial number ready. These numbers can be found on the sticker on the back of your freezer.

### How do I contact Philadelphia Water Ice?

We are located at 8354 State Rd, Philadelphia, PA 19136. You can reach us by phone at 215-533-0400 or Toll Free at 888-SELL-ICE. You can also e-mail us at [info@philawaterice.com](mailto:info@philawaterice.com).